

Telebanking Service Authorisation Form

Putting you in control with Telebanking

with our Telebanking service you can:

- Make withdrawals to designated bank/building society accounts and cheque payees
- Have a cheque withdrawal sent to the registered address of the first named account holder
- Check your balance and transaction history
- Change your account type
- Amend your interest payment instructions
- Open a new account*
- Change your Telebanking password
- Make internal transfers*

*Account holder details must be the same

How secure is Telebanking?

To accept transfer instructions via Telebanking, we ask you to pre-designate in writing the payees or accounts to which you might wish to make payments. We believe that combining this with the protection of a password ensures that access to your account through the Telebanking service is doubly secure.

How can I set up the Telebanking service and designate accounts and payees?

Complete the attached authorisation form following the simple steps outlined below:

- Step 1 - Provide your Nationwide UK (Ireland) account number and the name of the first account holder so that we can identify you.
- Step 2 - Detail the accounts to which you want the Telebanking service to be applied.
- Step 3 - Provide a Telebanking password, consisting of 6-10 characters containing letters, numbers or both. You must keep your password confidential. All joint account holders share the same Telebanking password
- Step 4 - For your security, designate any accounts or payees to which you may want to make payments. Remember you can always designate more in the future.
- Step 5 - Please make sure you carefully read the Terms and Conditions when opening your account. These are also available at www.nationwideuk.ie. Ensure that all account holders sign the declaration in Section 6 of this form. When signing this you are agreeing to be bound by these Terms and Conditions. If your account's signing mandate is set as 'All signatures together', you will need to tick the box authorising us to change this to 'Any one signature'.
- Step 6 - Once complete, return the form to us at Nationwide UK (Ireland), PO Box 11552, 3 Spencer Dock, North Wall Quay, Dublin 1. We will write to you confirming that the Telebanking service has been set up.

How can I operate my account by Telebanking?

With Telebanking you can operate your account in two ways:

By Internet Banking

If you haven't already done so you can register for our Internet Banking Service by clicking 'Register' on our website at www.nationwideuk.ie. Once registered, you can access your account 24 hours a day, 365 days a year.

When signing-on you should be ready to enter your customer number, a random selection of numbers from your passnumber and your memorable data. If requesting a transfer you will be required to provide a random selection of characters from your Telebanking password.

Please note: if your instruction is received outside of office hours Monday - Friday 9am-5pm (excluding Republic of Ireland Bank Holidays) we will act on it on the first working day following receipt.

By Telephone

You can call us on **1800 800 180** Monday - Friday 9am-5pm (excluding Republic of Ireland Bank Holidays).

When calling you should be ready to provide a random selection of characters from your Telebanking password.

We're here to help.

If at any stage you require assistance with Telebanking or operating your account you can call us on 1800 800 180.

Calls may be monitored and recorded for training purposes.

Write to us at Nationwide UK (Ireland), PO Box 11552, 3 Spencer Dock, North Wall Quay, Dublin 1.

www.nationwideuk.ie

Nationwide Building Society, trading as Nationwide UK (Ireland), is authorised by the Financial Services Authority in the United Kingdom and is regulated by the Central Bank of Ireland for conduct of business rules.

Nationwide Building Society, Head Office, Nationwide House, Pipers Way, Swindon, SN38 1NW, UK.



Telebanking authorisation



Ireland

Section 1 - ACCOUNT DETAILS

In order for us to identify you, please provide the following information to avoid any delay in setting up your instruction.

First named account holder (in full)

Your Nationwide UK (Ireland) account number

Section 2 - ACCOUNTS FOR INSTRUCTIONS TO BE APPLIED TO

Apply to all of my/our Nationwide UK (Ireland) accounts.

Apply to the following accounts only:

Section 3 - SPECIFY YOUR TELEBANKING PASSWORD

Please choose a password between 6 and 10 characters containing letters, numbers or both. You must keep your password confidential. On accounts held in joint names all account holders must use the same password.

When giving an instruction by telephone or when using our Internet Banking service you will be asked to provide a selection of random characters from your password. If you are not able to quote your password as requested we will not be able to act on your instruction.

Section 4 - DESIGNATED PAYEES FOR OUTWARD CHEQUE PAYMENTS (ONLY)

Please note, you can automatically request cheques in the name of any account holder(s) to be sent to the registered address of the first named account holder without having to designate them a payee.

1. Payee name

Reference (if applicable)

Address to where payment should be sent

2. Payee name

Reference (if applicable)

Address to where payment should be sent

3. Payee name

Reference (if applicable)

Address to where payment should be sent

4. Payee name

Reference (if applicable)

Address to where payment should be sent

5. Payee name

Reference (if applicable)

Address to where payment should be sent

Section 5 - DESIGNATED BANK/BUILDING SOCIETY ACCOUNTS FOR OUTWARD PAYMENTS

1. Account holder name
Bank/building society name
Bank/building society address
Reference (if applicable)
Sort code - - Account number

2. Account holder name
Bank/building society name
Bank/building society address
Reference (if applicable)
Sort code - - Account number

3. Account holder name
Bank/building society name
Bank/building society address
Reference (if applicable)
Sort code - - Account number

4. Account holder name
Bank/building society name
Bank/building society address
Reference (if applicable)
Sort code - - Account number

Section 6 - DECLARATION

All account holders must sign this declaration:

I/We authorise the Telebanking service to be made available on my/our account(s). I/We agree to the Terms and Conditions of the Telebanking service. My/Our Telebanking password is provided overleaf.

Due to the nature of Telebanking and Internet Banking services, where you have a joint account the signing mandate must be 'Any one signature'. If your signing mandate does not currently reflect this, please tick here to authorise us to change it.

Signature of first account holder

Date

Signature of second account holder

Date

Signature of third account holder

Date

Signature of fourth account holder

Date

DESIGNATED ACCOUNTS AND PAYEES CAN ONLY BE SET UP ON RECEIPT OF THIS SIGNED ORIGINAL

Warning: If you instruct us to make payments from a joint account on the signature of one and not all of the joint account holders, then money in the joint account may be withdrawn without the knowledge of all joint account holders.